

EQUASS Consultant profile

Interpersonal skills

You:

- Care about people and their well-being
- Are committed to improve social service's sector
- Are willing to continuously learn
- Believe that you can make a change
- Act to make a change

Operational skills

- Ability to:
 - Understand how others think and act
 - Understand group processes
 - Handle conflict constructively
 - Consult and give feedback on positive and constructive way
 - Translate management concepts into specific situation
 - Empower and motivate others
 - Convey integrated concepts and opinions quickly
 - Think in a 'process' way
 - Communicate effectively in written and spoken National language & English

Knowledge and experience

- Knowledge and experience of quality management
- Knowledge and experience of the social sector
- Experience and understanding of the best practice in Social Services Sector
- Experience and understanding of management processes in organisations

Note

- Previous and current EQUASS consultants include:
 - Experienced professionals, managers and quality managers in the social sector.
 - Members of academic institutions with appropriate experience in the social sector.